



## Iskratel Universal Communications for Enterprise Universal Communications – On PBX

### Benefits

- Reduced cost of enterprise VoIP telephony
- Improved employee productivity, mobility, flexibility
- Single user experience, single identity on different devices
- Anywhere, anytime, any device
- New services on existing devices

Do not let communications problems affect your business. Overcome them with Iskratel Universal Communications (UC).

Business communications are expanding far beyond traditional simple voice services based on analogue or digital technology. Today, employees already use multiple communications channels and devices for their daily work – fixed phone, smartphone, computer or tablet.

### ISKRATEL UC SOLUTION

Iskratel UC unifies all communications channels with a common, highly reliable and scalable platform. It offers users an improved communications experience, extended with an easy-to-use central management of various services.

Iskratel UC is a solution for business customers, which extends PBX telephony services with numerous additional and attractive services. The PBX is located on site ("On PBX") and connects to traditional TDM (analogue or digital) and IP-based lines (SIP trunking). It gives enterprises full control to connect, modify or disconnect users as needed.

Iskratel UC offers new levels of productivity by simplifying communications for **users** and the **administrator of the On PBX** system.

The ownership of On PBX reduces expenses over time. The On PBX eliminates separate (third-party) management of multiple devices and services, which results in a better call completion and more effective control over communications. Users/employees are in the centre of Iskratel UC solution: although they use multiple devices for their daily communications, the solution essentially provides them a **single identity**, unifying desk phones, softphones and mobile devices into a single user identity.

### BUILDING BLOCKS

**SI3000 Call Server (CS)** for full UC deployment, or **SI3000 Compact Call Server (cCS)** for mini or compact UC deployment, are at the heart of Iskratel UC solution, providing telephony services on SIP and legacy terminals. Over various protocols they exercise control over services, calls and connections. The scalable platforms offer numerous options for all needs of small, medium or large enterprises.

**Service Activator** provides provisioning of users and their numbers with pre-arranged service packages on the web portal.

**Value-added applications** are deployed centrally on a virtual platform and include a set of services for excellent experience of the most demanding business customers.

## Why Iskratel UC?

- Modularity – standalone modules available
- System grows with your services and required capacity
- Support for legacy interfaces and integration with existing networks
- Ability to adapt to customer needs
- Own R&D and EU-based manufacturing
- 70 years of Iskratel experience



## KEY FEATURES

### UC user

- Single identity of a multi-device user (desk phone, softphone, mobile phone)
- Integrated device management
- Web portal
- Advanced VoIP services
- Short numbering
- User-initiated voice-call continuity
- Call history and statistics

### Enriched voice

- IVR / Auto-attendant
- Advanced voice mail
- Digital recording

### Collaboration

- Web-based conference
- Notification call

### Terminals with automatic provisioning

- Iskratel softphones W10 (Windows), i10 (iOS), A10 (Android)
- Wide range of Iskratel SIP desk phones

### Rich communications services

- Instant messaging
- Presence
- Address book

### Web portal GUI

- Administrator: service activator for easy and effective provisioning
- End user: personal web portal for service management

## SOLUTIONS FOR DIFFERENT NEEDS AND SIZES

**Mini UC:** Suitable for SMEs; offers PBX telephony and a wide range of UC services.

**Compact UC:** Upgrades Mini UC with Presence/Instant messaging and Iskratel phones W10, i10, A10.

**Full UC:** Includes the full UC service package, and is ideal for large enterprises (tens of thousands of users).

*Iskratel UC solution is excellent for enterprises that want to reduce the cost of telephony services (roaming, mobility), and emphasise secure communications. Iskratel UC solution allows them to manage and control their communications, introduce new services, and reuse the existing equipment.*

## ISKRATEL Group

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