

Iskratel Enterprise infocommunications

# Universal Communications

## Full control with PBX at company's premises

### Benefits

- **Reduced cost** of enterprise VoIP telephony
- **Improved** employee **productivity**, mobility, flexibility
- **Single user experience**, single identity on different devices
- **Anywhere, anytime**, any device
- **New services** on existing devices

Do not let communications problems affect your business. Overcome them with Iskratel's Universal Communications (UC).

Business communications are expanding far beyond traditional simple voice services based on analogue or digital technology. Today, employees already use multiple communications channels and devices for their daily work – fixed phone, smartphone, computer or tablet.

### ISKRATEL UC SOLUTION

Iskratel UC unifies all communications channels with a common, highly reliable and scalable platform. It offers users an improved communications experience, extended with an easy-to-use central management of various services.

Iskratel UC is a solution for business customers, which extends PBX telephony services with numerous additional and attractive services. The PBX is located on site ("On PBX") and connects to traditional TDM (analogue or digital) and IP-based lines (SIP trunking). It gives enterprises full control to connect, modify and manage users as needed.

Iskratel UC offers new levels of productivity by simplifying communications for users and the administrator of the On PBX system. It reduces company's expenses for their communications

services. The On PBX eliminates separate (third-party) management of multiple devices and services, which results in a better call completion and more effective control over communications. Users/employees are in the centre of Iskratel UC solution: although they use multiple devices for their daily communications, the solution essentially provides them a **single identity**, unifying desk phones, softphones and mobile devices into a single user identity.

### BUILDING BLOCKS

SI3000 Call Server (CS) for full UC deployment, or SI3000 compact Call Server (cCS) for mini or compact UC deployment, are at the heart of Iskratel UC solution, providing telephony services on SIP and legacy terminals. Over various protocols they control services, calls and connections. The scalable platform offers numerous options for all needs of small, medium and large enterprises.

Service Activator provides provisioning of users and their numbers with pre-arranged service packages on the web portal.

Value-added applications are deployed centrally on a virtual platform and include a set of services for excellent experience of the most demanding business customers.

## Why Iskratel UC?

- **Modularity**  
– standalone modules available
- System grows with your **new services** and required capacity
- Support for **legacy interfaces** and **integration** with existing networks
- Ability to **adapt to customer** needs
- **Own R&D** and EU-based **manufacturing**
- **70 years** of Iskratel's experience integrated



## KEY FEATURES

### UC user

- Single identity of a multi-device user (desk phone, softphone, mobile phone)
- Integrated device management
- Web portal
- Advanced VoIP services
- Short numbering
- User-initiated voice-call continuity

### Collaboration

- Web-based conference
- Notification call

### Enriched voice

- IVR / Auto-attendant
- Advanced voice mail
- Digital recording

### Terminals with automatic provisioning

- **Iskratel softphone clients**  
i10 (iOS), A10 (Android), W10 (Windows)
- Wide range of **Iskratel SIP desk phones**

### Rich communications services

- Instant messaging
- Presence
- Address book

### Web portal GUI

- Administrator: service activator for easy and effective provisioning
- End user: personal web portal for service management
- Call history and statistics

## FOR DIFFERENT NEEDS AND SIZES

### Mini UC

Suitable for SMEs; offers PBX telephony and a wide range of UC services.

### Compact UC

Upgrades Mini UC with Presence/Instant messaging and Iskratel phones W10, i10, A10.

### Full UC

Includes the full UC service package, and is ideal for large enterprises (tens of thousands of users).

*Iskratel UC solution is excellent for enterprises that want to reduce the cost of telephony services (roaming, mobility), and emphasise secure communications. Iskratel UC solution allows them to manage and control their communications, introduce new services, and reuse the existing equipment.*

# ISKRATEL

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